	CCO CERTIFICATION				
	DECISIONS/APPEALS PROCESS				
	DECISIONS			**APPEALS**	
	DECISION REGARDING:	**INITIAL DECISION MADE BY:**	**NEGATIVE DECISIONS AVAILABLE INCLUDE:**	**APPEALS PROCESS FOR:**	**APPEALS HEARD BY:**
1.0	**Certificant**				
1.1	Certificant Misconduct	Ethics and Discipline Committee	Suspension/Revocation/Other Sanction	Sanctioned Certificant	Board of Directors
1.2	Certificant Exam Validity	CCO Staff	Invalidity of Exam Results	Certificant Exam Invalidated	Administrative Appeals Committee
2.0	**Candidate**				
2.1	Candidate Not Meeting Eligibility Requirement	CCO Staff	Deemed Ineligible	Ineligible Candidate	Administrative Appeals Committee
2.2	Candidate Seeking Exam Deadline Extension	CCO Staff	Denial of Request	Candidate Denied Extensions	Administrative Appeals Committee
2.3	Candidate Seeking Accommodations	CCO Staff	Denial of Request	Candidate Denied Accommodations	Administrative Appeals Committee
2.4	Candidate Challenging Exam	CCO Staff	Rejection of Challenge	Candidate Challenging Exam	Administrative Appeals Committee
2.5	Candidate Exam Validity	CCO Staff	Invalidity of Exam Results	Candidate Exam Invalidated	Administrative Appeals Committee
2.6	Candidate or Non-Certificant Misconduct	Ethics and Discipline Committee	Application Suspended/Rejected/Barred	Sanctioned Potential Candidate	Board of Directors
3.0	**Practical Exam Proctor**				
3.1	Certificant Applying for Practical Exam Proctor Program	CCO Staff	Application Suspended/Rejected/Barred	Denied PEPP Candidate	Testing Personnel Appeals Committee
3.2	Provisional Exam Proctor Challenging Failed Audit	Program Integrity Team	Rejection of Challenge	Provisional Examiner Challenging Failed Audit	Testing Personnel Appeals Committee
3.3	Practical Exam Proctor Challenging Failed Audit	Program Integrity Team	Suspension/Revocation/Other Sanction	Practical Examiner Challenging Failed Audit	Testing Personnel Appeals Committee
3.4	Practical Exam Proctor Misconduct	Program Integrity Team	Suspension/Revocation/Other Sanction	Sanctioned Practical Exam Proctor	Testing Personnel Appeals Committee
4.0	**Written Exam Proctor**				
4.1	Individual Applying for EOT Written Exam Proctor Program	CCO Staff	Application Suspended/Rejected/Barred	Denied Written Proctor Candidate	Testing Personnel Appeals Committee
4.2	EOT Written Exam Proctor Misconduct	Program Integrity Team	Suspension/Revocation/Other Sanction	Sanctioned Written Exam Proctor	Testing Personnel Appeals Committee
5.0	**Other Testing Personnel**				
5.1	Individual Applying for Testing Personnel Credentials	CCO Staff	Application Suspended/Rejected/Barred	Denied Written Proctor Candidate	Testing Personnel Appeals Committee
5.2	Test Site Coordinator Misconduct - Practical	Program Integrity Team	Suspension/Revocation	Sanctioned Test Site Coordinator	Testing Personnel Appeals Committee
5.3	Test Site Coordinator Misconduct – Written	Program Integrity Team	Suspension/Revocation	Sanctioned Test Site Coordinator	Testing Personnel Appeals Committee
5.4	Test Administration Coordinator - Practical Misconduct	Program Integrity Team	Suspension/Revocation	Sanctioned Test Administration Coordinator	Testing Personnel Appeals Committee
5.5	Test Administration Coordinator – Written Misconduct	Program Integrity Team	Suspension/Revocation	Sanctioned Test Administration Coordinator	Testing Personnel Appeals Committee
5.6	Assistant Proctor - Practical Misconduct	Program Integrity Team	Suspension/Revocation	Sanctioned Assistant Proctor	Testing Personnel Appeals Committee
5.7	Assistant Proctor – Written Misconduct	Program Integrity Team	Suspension/Revocation	Sanctioned Assistant Proctor	Testing Personnel Appeals Committee
6.0	**Other Program Participants**				
6.1	Test Site Representative Misconduct (Practical Test Site)	Program Integrity Team	Suspension/Revocation/Other Sanction	Sanctioned Test Site Representative or Test Site	Testing Personnel Appeals Committee
6.2	Test Site Representative Misconduct (Written Test Site)	Program Integrity Team	Suspension/Revocation/Other Sanction	Sanctioned Test Site Representative or Test Site	Testing Personnel Appeals Committee
6.5	Training Firm Listed on NCCCO Website Misconduct	Program Integrity Team	Delisting/Other Sanctions	Sanctioned Training Firm	Board of Directors
6.6	Training Firm Not Listed on NCCCO Website Misconduct	Program Integrity Team	Other Sanctions	Sanctioned Training Firm	Board of Directors
6.7	Auditor Misconduct	Program Integrity Team	Suspension/Revocation/Other Sanctions	Sanctioned Auditor	Testing Personnel Appeals Committee
6.8	Other Program Participants	Program Integrity Team	Suspension/Revocation/Other Sanctions	Sanctioned Program Participant	Testing Personnel Appeals Committee
7.0	**Other Decisions**				
7.1	Test Site Violation (Practical Exam)	Program Integrity Team	Suspension/Revocation	Sanctioned Test Site	Testing Personnel Appeals Committee
7.2	Test Site Violation (Written Exam)	Program Integrity Team	Suspension/Revocation	Sanctioned Test Site	Testing Personnel Appeals Committee
7.3	Administrative Complaints	CCO Staff	Adverse Administrative Determination	Complainant	Board of Directors